

**ALL CHANGE! The compelling case for change: changing the way we change**  
7-8 June 2019, Hallmark Hotel Derby Midland, Midland Road, Derby, DE1 2SQ

Workshop Co-chairs: Noel Baxter and Garry McDonald

Facilitators:

Speakers: Binita Kane and Jane Watson

Research: Jane Watson

[View faculty profiles](#)

While all changes do not lead to improvement, all improvement DOES requires change. If we want quality improvement (QI), we need to change. In the modern NHS, making a compelling case for change is one of the most influential skills we can possess, we can ALL make a compelling case for change. Making that compelling case is just as important if you are trying to influence a manager, a CCG, a Trust or the world. Don't let the word "change" make you think that making a case doesn't apply to you. Any time you need to influence someone else, you will probably need to make a case first. This 2 day workshop will give you an insight into Quality Improvement and change and give you the confidence and competence to make a case for change in your practice.

## Friday 7 June

1230-1315 Arrive and buffet lunch

1315-1345 **Introduction and aims of the workshop**

In this session you will have an opportunity to get to know your fellow delegates so you can make the most of networking throughout the event

Noel Baxter and  
Garry McDonald

1345-1415 **Hopes and fears**

Working with members of the faculty who are all experienced leaders and respiratory clinicians, you will share with colleagues your hopes and fears for these two days, so that you leave feeling your time has been well spent

Noel Baxter and  
Garry McDonald

1415-1600 **Quality Improvement, real world essentials**

How many times have you heard the phrase 'we tried that before and it didn't work'? Why do most change efforts fail? This session will cover the basics of quality improvement methodology and understanding how to make sustainable change in current systems

Binita Kane

1600-1630 Coffee break and check in

1630-1715 **Quality, Service Improvement and Redesign (QSIR): Your toolbox**

Quality improvement isn't difficult to learn and implement. You will learn to understand potential problems, causes, collect and analyse data, and solve problems using the 7 Quality Improvement tools. These simple but powerful tools can help move your organization forward with improved quality

Noel Baxter and  
Garry McDonald

1715-1800 **All Change! Changing the way we change**

Did you ever come up with a great idea, but hardly anyone supported you? Then for the next few months you found yourself working night and day trying to push this idea forward. It probably felt like you were dragging people - pleading with them, threatening or just doing the work yourself

Garry McDonald



1930-2000	Drinks	All
2000	Dinner	All

## Saturday 8 June

Delegates to have checked out no later than XX:XX hours

0830-1000	<p><b>Waking Up Your Unconscious</b></p> <p>The application of evidence based practice in real working environments. In this session we will review evidence based practice and think about it a practical context. This builds on from a relatively new field of research that being 'Implementation Research' which is interested in the application of knowledge, meaning health care professionals, service users etc anyone who is 'in the field' are of critical value</p> <p>Delegates will be required to come to the session with some thoughts around their clinical practice that they have begun to question?</p> <p>Top tip: beginning small is usually the best place to start</p>	Jane Watson
1000-1030	Coffee break	
1030-1130	<p><b>PCRS/Policy Update</b></p> <p>In this session, Noel Baxter will share the latest thinking and direction of the society. It's an opportunity to be the first to hear about opportunities available within PCRS, ways in which you can get involved in making a difference through our various expert groups and committees</p>	Noel Baxter
1130-1230	<b>TBC</b>	TBC
1230-1330	Lunch and networking	
1330-1500	<p><b>Group sessions</b></p> <p>Interactive table sessions on implementing Quality Improvement Data tools. An opportunity to apply these tools to some real-world situations, obtaining, analysing and presenting the data</p>	Table teams Noel Baxter and Garry McDonald
1500-1530	<p><b>Reflection: revisit hopes and fears</b></p> <p>Revisit hopes and fears from day 1 to check objectives achieved and fears avoided</p>	Noel Baxter and Garry McDonald
1530	Summary and close	Noel Baxter and Garry McDonald