

## ALL CHANGE! The compelling case for change: changing the way we change 7-8 June 2019, Hallmark Hotel Derby Midland

Programme Co-chairs: Noel Baxter and Garry McDonald

Facilitators: Clare Cook, Stephen Gaduzo, Siobhan Hollier, Samantha Maddox, Oonagh Potts, Deirdre Siddaway

Speaker: Binita Kane

Research: Jane Watson

[View the faculty profiles for this programme](#)

While all changes do not lead to improvement, all improvement DOES require change. If we want quality improvement (QI), we need to change. In the modern NHS, making a compelling case for change is one of the most influential skills we can possess, we can ALL make a compelling case for change. Making that compelling case is just as important if you are trying to influence a manager, a CCG, a Trust or the world. Don't let the word "change" make you think that making a case doesn't apply to you. Any time you need to influence someone else, you will probably need to make a case first. This 2 day programme will give you an insight into Quality Improvement and change and give you the confidence and competence to make a case for change in your practice.

### Friday 7 June

1230-1315 Arrive and buffet lunch

|           |   |                                   |
|-----------|---|-----------------------------------|
| 1315-1345 | <b>Introduction and aims of the programme</b><br>In this session you will have an opportunity to get to know your fellow delegates so you can make the most of networking throughout the programme  | Noel Baxter and<br>Garry McDonald |
| 1345-1415 | <b>Hopes and fears</b><br>Working with members of the faculty who are all experienced leaders and respiratory clinicians, you will share with colleagues your hopes and fears for these two days, so that you leave feeling your time has been well spent   | Noel Baxter and<br>Garry McDonald |
| 1415-1600 | <b>Quality Improvement, real world essentials</b><br>How many times have you heard the phrase 'we tried that before and it didn't work'? Why do most change efforts fail? This session will cover the basics of quality improvement methodology and understanding how to make sustainable change in current systems   | Binita Kane                       |
| 1600-1630 | Coffee break and check in (from 1500 hours)   |                                   |
| 1630-1715 | <b>Quality, Service Improvement and Redesign (QSIR): Your toolbox</b><br>Quality improvement isn't difficult to learn and implement. You will learn to understand potential problems, causes, collect and analyse data, and solve problems using the 7 Quality Improvement tools. These simple but powerful tools can help move your organisation forward with improved quality | Noel Baxter and<br>Garry McDonald |
| 1715-1800 | <b>All Change! Changing the way we change</b><br>Did you ever come up with a great idea, but hardly anyone supported you? Then for the next few months you found yourself working night and day trying to push  | Garry McDonald                    |

this idea forward. It probably felt like you were dragging people - pleading with them, threatening or just doing the work yourself

|           |        |     |
|-----------|--------|-----|
| 1930-2000 | Drinks | All |
| 2000      | Dinner | All |

## Saturday 8 June

|           |  |  |
|-----------|--|--|
| 0830-0945 | <b>Waking Up Your Unconscious (part 1)</b><br>The application of evidence based practice in real working environments.<br>In this session we will review evidence based practice and think about it a practical context. This builds on from a relatively new field of research that being 'Implementation Research' which is interested in the application of knowledge, meaning health care professionals, service users etc. anyone who is 'in the field' are of critical value.<br>Delegates will be required to come to the session with some thoughts around their clinical practice that they have begun to question?<br>Top tip: beginning small is usually the best place to start! | Jane Watson                                      |
| 0945-1015 | Coffee break and checkout (no later than 1100 hours)   |  |
| 1015-1100 | <b>Waking Up Your Unconscious (part 2)</b>   | Jane Watson                                      |
| 1100-1200 | <b>PCRS/Policy Update</b><br>In this session, Noel will share the latest thinking and direction of the society. It's an opportunity to be the first to hear about opportunities available within PCRS, ways in which you can get involved in making a difference through our various expert groups and committees  | Noel Baxter                                      |
| 1200-1300 | <b>Open session</b>  |  |
| 1300-1400 | Lunch and networking   |  |
| 1400-1500 | <b>Group sessions</b><br>Interactive table sessions on implementing Quality Improvement Data tools. An opportunity to apply these tools to some real-world situations, obtaining, analysing and presenting the data  | Table teams<br>Noel Baxter and<br>Garry McDonald |
| 1500-1530 | <b>Reflection: revisit hopes and fears</b><br>Revisit hopes and fears from day 1 to check objectives achieved and fears avoided  | Noel Baxter and Garry McDonald                   |
| 1530      | Summary and close  | Noel Baxter and Garry McDonald                   |